



Patient Information Services

Emergency Department
1-519-364-2340 Ext. 221

**Rapid Access Addiction Medicine
(RAAM) Clinic**

**Every 2nd and 4th Thursday
8:30am – 4pm**

This handout provides individuals, who are struggling with addiction, with more information about the RAAM clinic.

Integrative Treatment

This program provides dual consultation with a doctor and a counsellor, providing harm reduction based therapy within current best practice guidelines for people involved in substance use, relapse or at any stage of recovery.

Access to Physician Consultation

The clinic's physician offers prescription and management of medications used to prevent, or reduce cravings, overdose, and withdrawal symptoms relating to alcohol, opiates (e.g. fentanyl, heroin, morphine), benzodiazepines (e.g. Ativan, clonazepam, Valium), and other substances.

Psychological Counselling

Our clinical counselling provides therapy based on a client's specific, self-identified needs and goals, tailoring treatment to help meet needs within appropriate evidence based therapeutic frameworks.

Quick Access to Treatment

The RAAM Clinic seeks to provide quick access to medically assisted, integrative, client-centered care for people experiencing urgent addiction & substance related problems.

By providing rapid introduction to treatment, the clinic provides a basis for connecting clients with continuing, community based care through linkages with family doctors, support groups, psychiatric consults, & more. In addition, the RAAM Clinic can directly connect people to Addiction Treatment Services' own Withdrawal Management, & Community Addiction Treatment programs.

Rapid Access Assessment Management (RAAM) Clinic

Frequently Asked Questions

Who can book an appointment with the RAAM Clinic, and what age?

- Anyone. Emergency room doctors, social workers, family members, family doctors, or yourself. All ages are welcome. **Just call (519)376-3999.**

Can I book an appointment if I'm still using a substance?

- Yes. We book appointments with people who are currently using, relapsing, or at any stage of recovery. Some medications may require abstaining from substance use, but these are only prescribed under careful supervision.

What if I can't afford treatment?

- Our service is free. It is covered by the Ontario Health Insurance Plan (OHIP). Some medications may be covered by different plans, including ODB. We work to provide clients with the best options for coverage.

Do I have to see the doctor and counsellor?

- Yes. The RAAM Clinic aims to treat both the medical and psychological components of substance use.

**To Book an Appointment, please call
(519) 376-3999**